

# KEY FACTS DOCUMENT

## FIXED DEPOSITS



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It is a product in which we have built significant trust and confidence as evidenced by a decade of close relationships with stakeholders across diverse demographics.

Vallibel Finance offers several options for Fixed Deposits –from 1 month deposits to 60 months, with an interest payable either monthly or at maturity.

## BENEFITS TO THE CUSTOMER

- Return on investment and capital are guaranteed.
- Attractive interest rates.
- Superior customer service.
- Interest will be paid at maturity or monthly as per the choice of the customer.
- Interest rates based on the period, starting from 1 month to 60 months.
- Senior citizens who are over 60 years of age are eligible for a higher rate of interest.
- Ability to obtain loan against your Fixed Deposits; interest charged only on amount used.
- Eligible deposit liabilities are insured with the Sri Lanka Deposit Insurance Scheme.
- Free investment advisory services.

## MAIN PRODUCT FEATURES, TERMS AND CONDITIONS

- The Depositor should be a citizen of Sri Lanka or Residential Visa holder over 18 years of age, holding a valid National Identity Card / valid Passport.
- Deposits can be made individually or jointly, maximum up to three holders.
- Deposits are also accepted from corporates and other institutions (e.g. Associations, Trusts, Charities, etc.).
- The Minimum Deposit amount is Rs 5,000.

## Interest Rates and Payment

- Please refer to the Vallibel Finance website for the latest interest rates. <https://www.vallibelfinance.com/product/fixed-deposits>
- Interest can be paid monthly or at maturity at the option of the Customer. Interest will accrue at simple interest rates and will be calculated at the end of the term on Fixed Deposit and paid only at the end of the term on Fixed Deposit where interest is payable at maturity or at every month where interest is payable monthly. Monthly interest payment will be made on the date of Deposit of each month.

## Pre-mature Withdrawal

- If the Fixed Deposit is withdrawn before the specified maturity date, a penalty may be charged at the discretion of the management.

## Automatic Renewal

- If the Company is not notified of any change with regard to the terms of renewal of the Deposit or withdrawal of such Deposit on or before the maturity date, this Deposit inclusive of interest, will be renewed for a similar period at the rates prevailing at such date.

## Tax Liability

- The interest on Fixed Deposits is subject to prevailing withholding tax (WHT) regulations. Interest income earned by companies/other entities may also be subject to income tax and any other government levies.

## Deposit Insurance Coverage

- Eligible deposit liabilities are insured with the Sri Lanka Deposit Insurance Scheme implemented by the Monetary Board for compensation up to a maximum of Rs. 600,000 per Depositor.

## Joint Deposits

- With respect to joint accounts of senior citizens, all account holders should be senior citizens in order to obtain senior citizen interest rates.
- In the event of demise of one of the Depositors of a Joint Deposit, it should be immediately notified to the Company and the survivor will be the only person recognized by the Company as having an interest in the deposit.

## Fixed Deposit Loans

- At the discretion of management, Depositor could obtain loans on their Deposits, interest and other charges will be levied on such loans at rates prevailing at the sole discretion of the management.

## Dormant accounts

- Abandoned Fixed Deposits will follow the standard legal procedure which is given by the Central Bank of Sri Lanka. Deposits with no transaction or no correspondence for a maximum of 10 years will be flagged as Dormant and subsequently reported to Central Bank of Sri Lanka, as per the Finance Business Act, No. 42 of 2011.

All other applicable conditions are given on the Fixed Deposit Account Opening Application.

## COMPLAINT HANDLING PROCEDURE

You can lodge complaints with regard to our services by either;

1. Contacting call centre on +94 11 7 480 480 and inform concern
2. E-mail concerns to [tellus@vallibelfinance.com](mailto:tellus@vallibelfinance.com)
3. In writing to Senior Manager - Process Development, Vallibel Finance PLC, No. 310, Galle Road, Colombo 03
4. Submitting a message on 'Contact Us' page of website [www.vallibelfinance.com](http://www.vallibelfinance.com)

In the event a satisfactory solution is not provided by the Company, customer can escalate his/her complain to the office of the Financial Ombudsman of Sri Lanka.

Financial Ombudsman

Office of the Financial Ombudsman

143A, Vajira Road,

Colombo 05.

Contact Number: +94 11 259 5624

Tele fax: +94 11 259 5625 Email: [fosril@sltnet.lk](mailto:fosril@sltnet.lk)

Website: [www.financialombudsman.lk](http://www.financialombudsman.lk)

The Key Facts Document consists of the main features of the products and services offered by Vallibel Finance PLC to help you understand the features of the product. The Company reserves the right to amend any of the above stated terms, conditions and charges at any time at the sole discretion of the company.