# KEY FACTS DOCUMENT FIXED DEPOSITS







# **FIXED DEPOSITS**

It is a product in which we have built significant trust and confidence as evidenced by a decade of close relationships with stakeholders across diverse demographics.

What precisely is a fixed deposit, an initial deposit is made at a certain interest rate for an agreed-upon period with a licensed bank or licensed finance company, and consumers get paid the total amount they invested plus compound interest at the end of the term.

Vallibel Finance offers several options for Fixed Deposits –from 1 month deposits to 60 months, with an interest payable either monthly or at maturity.

### BENEFITS TO THE CUSTOMER

- Return on investment and capital are guaranteed.
- Attractive interest rates.
- Superior customer service.
- Interest will be paid at maturity or monthly as per the choice of the customer.
- Interest rates based on the period, starting from 1 month to 60 months.
- Senior citizens who are over 60 years of age are eligible for a higher rate of interest.
- Ability to obtain loan against your Fixed Deposits; interest charged only on amount used.
- Eligible deposit liabilities are insured with the Sri Lanka Deposit Insurance Scheme.
- Free investment advisory services.

# MAIN PRODUCT FEATURES, TERMS AND CONDITIONS

- The Depositor should be a citizen of Sri Lanka or Residential Visa holder over 18 years of age, holding a valid National Identity Card / valid Passport.
- Deposits can be made individually or jointly, maximum up to three holders.
- Deposits are also accepted from corporate and other institutions (e.g. Associations, Trusts, Charities, etc.).
- The Minimum Deposit amount is Rs 5,000.
- Vallibel Finance reserves the right to decline accepting any deposit if the customer does not divulge information requested by the Company in respect of requirements laid down by the Financial Intelligence Unit of Central Bank of Shigh and a line of Finance



#### **Interest Rates, Payment and Annual Effective Rate**

- Please refer to the Vallibel Finance website for the latest interest rates. <a href="https://www.vallibelfinance.com/product/fixed-deposits">https://www.vallibelfinance.com/product/fixed-deposits</a>
- Interest can be paid monthly or at maturity at the option of the Customer. Interest will accrue at simple interest rates and will be calculated at the end of the term on Fixed Deposit and paid only at the end of the term on Fixed Deposit where interest is payable at maturity or at every month where interest is payable monthly. Monthly interest payment will be made on the date of Deposit of each month.
- When interest rates are adjusted for compounding over a specified length of time, the result is the Annual Effective Interest Rate, or AER. Basically, after compounding, the annual effective interest rate is the yearly interest rate that an investment can receive (or pay).

#### **Pre-mature Withdrawal**

- Premature withdrawals will be solely at the discretion of the management and will be subject to an interest adjustment due to the reduced term of investment.
- The interest will be paid on the deposit up to date (minimum 01 month must be completed) of withdrawal shall be computed on the basis of the lower of, the published interest rate of Vallibel Finance applicable to the completed period prevailing at the time of withdrawal or at a specific rate decided by the company at the time of withdrawal.

#### **Automatic Renewal**

■ If the Company is not notified of any change with regard to the terms of renewal of the Deposit or withdrawal of such Deposit on or before the maturity date, this Deposit inclusive of interest, will be renewed for a similar period at the rates prevailing at such date.

#### **Tax Liability**

■ The interest on Fixed Deposits is subject to prevailing tax regulations. Interest income earned by companies/other entities may also be subject to income tax and any other government levies.

#### **Deposit Insurance Coverage**

■ Eligible deposit liabilities are insured with the Sri Lanka Deposit Insurance Scheme implemented by the Monetary Board for compensation up to a maximum of Rs. 1,100,000 per Depositor.

#### **Joint Deposits**

- With respect to joint accounts of senior citizens, all account holders should be senior citizens in order to obtain senior citizen interest rates.
- In the event of demise of one of the Depositors of a Joint Deposit, it should be immediately notified to the Company and the survivor will be the only person recognized by the Company as having an interest in the deposit.

#### **Fixed Deposit Loans**

■ Depositor could obtain loans on their Deposits up to 75% of the Capital invested and Fixed Deposit Loan rate will be the applicable interest rate for the Fixed Deposit + 4%.

#### **Guarantees against Fixed Deposit**

2% fee of the investment value will be charged for a guarantee.

#### **Dormant accounts**

Abandoned Fixed Deposits will follow the standard legal procedure which is given by the Central Bank of Sri Lanka. Deposits with no transaction or no correspondence for a maximum of 10 years will be flagged as Dormant and subsequently reported to Central Bank of Sri Lanka, as per the Finance Business Act, No. 42 of 2011.

All other applicable conditions are given on the Fixed Deposit Account Opening Application.

## COMPLAINT HANDLING PROCEDURE

You can lodge complaints with regard to our services by either;

- Contacting call centre on +94 11 7 480 480 and inform concern
- E-mail concerns to tellus@vallibelfinance.com
- In writing to Vallibel Finance PLC, No. 310, Galle Road, Colombo 03
- Submitting a message on 'Contact Us' page of website www.vallibelfinance.com

In the event a satisfactory solution is not provided by the Company, customer can escalate his/her complain to the office of the Financial Ombudsman of Sri Lanka.

Financial Ombudsman Office of the Financial Ombudsman 143A, Vajira Road, Colombo 05.

Contact Number: +94 11 259 5624

Tele fax: +94 11 259 5625 Email: fosril@sltnet.lk

Website: www.financialombudsman.lk

The Key Facts Document consists of the main features of the products and services offered by Vallibel Finance PLC to help you understand the features of the product. The Company Vallibel Finance PLC to help you understand the features of the product. The Company reserves the right to amend any of the above stated terms, conditions and charges at any time at the sole discretion of the company

